2.2 IS HERE

WHAT'S THE GOOD NEWS?
Here is a short summary of what you'll get in the update:

- **GDPR Module** (EU Privacy Policy implemented)
- **HIPAA Module** (USA Privacy Policy implemented)
- **64 BIT COMPATIBILITY!** (For the upcoming MAC OS in Fall 2019)
- **FASTER database** & MORE performance to your RadarOpus
- PEACE OF MIND COVER* (FREE 12 months support, free documents, OS Compatibility (including the new Mac OS due out in October 2019!)*
- **NEW FREE TOOL: Migrate your software license** to another computer endlessly!
- **NEW FREE TOOL: Hide remedies in the analysis!** (Silver engine and above)
- **MORE free documents** than EVER! (including insect themes and provings by *Fatula, Hildebrandt, Norland, Merialdo* and more!)
- Improved content Updater (to get the latest documents on the fly!)
- EASIER installation
- EASIER to get new documents and upgrades

   Payable separately
- NEW Family MODULE: Vervarcke's Family finder
- NEW: Degroote's Energetic Picture Module

*With every new software sale or payable software update you are entitled to minimum 12 months free updates, support and free documents. Minimum means that it will be at least 12 months from purchase date. Beyond these 12 months, the cover will continue automatically until the next payable update. See below for more info.

GDPR AND HIPAA

GDPR and HIPAA are privacy regulations implemented in USA and EUROPE. They are regulations that must be followed by anybody saving personal/sensitive data. If you own a RadarOpus and use the patient file (or even simply save repertorizations), then you need to comply. This is why we have implemented **compulsory password**, **encrypted backup** and many **more features**. You are also likely to need this if you live in countries outside of Europe and USA. Most countries have similar rules so our privacy modules will help you regardless of where you live.

64 BIT COMPATIBILITY (ALSO FOR THE NEW MAC OS DUE OUT IN LATE 2019!)

BIG NEWS!!
Our 2.2 update is built on 64 bit!!
This also means FULL compatibility with the next MAC OS update that is normally released in fall.

FASTER DATABASE & MORE PERFORMANCE (COMPATIBLE WITH MAC OS 64BIT)

We have made another huge leap for you! 2.2 runs on the newest PostGres (11).

For the non techies: imagine you have a 5 year old car and the manufacturer gives you the latest and most performant engine model... that's what we just did for you! In practice this means that (especially on newer PC's and Mac's) your RadarOpus will run smoother, faster and better as a general rule. Technically speaking this is a HUGE improvement!

NOTE: if you have a very old PC or operating system you may not see these changes as much.

WHAT IS "PEACE OF MIND COVER"?

*With 2.2 update (or with any new program purchase) you get a minimum 12 months "Peace of Mind" Cover. This comprises of:
- free online tech support
- free data (as it becomes available in the content updater. Not available for Mini engines)
- free updates (which include operating systems compatibility)
Minimum 12 months means that the "coverage" period can be longer than 12 months. Beyond these 12 months, the cover will continue automatically until the next payable update.

FAQ on RadarOpus 2.2 UPDATE

WHAT FREE DOCUMENTS DO I GET?

We have a "continuous flow" approach at RadarOpus. This means that we have a dedicated team working regularly to provide you with USEFUL and FREE Homeopathic content! (function not included in MINI engine)

Since 2009 we have released a hefty **71 free documents** (in multiple languages including English, German, Italian, Spanish and French) for all our users!
And we will continue to do so in order to constantly contribute to your new knowledge acquisition.

Some examples of what we have already released:
MASTER F., Homoeopathic Proving of Naja Haje, Naja Mossambica Palida and Ophiophagus Hannah
DAM K., Proving of Lac elephantis
HUENECKE J-A., Homeopathic Proving of Cygnus
RENOUX H., The Proving of Helium
MÖLLINGER H., Homöopathische Arzneimittelprüfung von Galla turcica
FLICK R., NOWOTNY I.. Homöopathischen Arzneimittelprüfung von Magnesium iodatum

WHAT FREE DOCUMENTS DO YOU GET with 2.2?
Here is an example of a few of the FREE items you will receive after the 2.2 RadarOpus
Release (but of course you'll keep getting free and interesting homeopathic data through
the content updater on a regular basis!)

E.G. OF UPCOMING FREE PROVINGS from 2.2 onwards
DOMINICI G., DODESINI M. – Proving Results and Clinical Use of Hydrogen peroxide in Humans and
Animals
FATULA O. - Proving of Colibri amazilia - Humming-bird
FATULA O. - Proving of Panthera pardus - Black Panther
HILDEBRANDT - Homöopathische Arzneimittelprüfung von Pachira quinata
HILDEBRANDT - Homöopathische Arzneimittelprüfung von Dolomit
JOHNSON G. - The Dream Proving of GNRH - Gonadotropin-Releasing Hormone
MERIALDO G. - Seminar remedios marinos
NORLAND M. & M. - Fulgurite – The Homeopathic Proving of Lightning Struck Sand

E.G. OF UPCOMING FREE NOTES from 2.2 onwards
Insect Themes
Sea Animal Themes
Snake Themes

IS THE UPDATE COMPULSORY?

Absolutely not!
Our philosophy has always been to supply you with a standalone product and we will
continue to provide this.
As a result, if you are happy with the RadarOpus version you have (e.g. 2.1), you can stay
with it at NO EXTRA COST.
Our only recommendation: before you update your Windows or Mac operating system
ensure that it is compatible with the version of RadarOpus you have. If it is not then do not
update, otherwise your RadarOpus may no longer work (remember we cannot control your
operating system, it is your choice to update it).

WHEN DID RADAROPUS LAST CHARGE FOR AN UPDATE?

RadarOpus has NEVER charged for an update.
So we have offered free updates and service since 2009.

WHAT IS THE PRICE OF THE UPDATE?

€59.00 including sales tax (if you pay in a different currency the price will adjust itself to
match €59, unless you see the specific price in your currency before making the payment).

WHY ARE ONLY SOME PEOPLE PAYING FOR THE UPDATE?

We offer a minimum 12 months "peace of mind" cover included with all new program
purchases (free updates, free support, and download of available free documents), so
those who purchased a new program less than 12 months from the release of 2.2 will
automatically be eligible to a free update. Furthermore as GDPR was put into force in May

2018, we will automatically grant a free 2.2 update to those who purchased RadarOpus after May 2018.

WHY IS 2.2 NOT FREE FOR ALL USERS?

We always aim to support the community and supply whatever we can for free. In this case we are asking a little help considering the amount of work that went behind GDPR and HIPAA modules as well as some other major improvements (like the new "hide remedies" tool!). We don't plan to do this every month so don't worry! We will only ask our customers to support us when we really need to. It is a little like servicing your car... You buy it, and then every now and then you have a small charge to clean its filters, improve its performance etc.

Do you have any technological product you have owned since 2009 that has never needed a service or replacement? Think of your mobile phone, your PC, your antivirus and so on… Also remember, our sole purpose is to support the Homeopathic community! So this little help will go towards the constant improvement of the software, nothing more.

WHY DOES RADAROPUS KEEP RELEASING NEW VERSIONS?

Part of the reason is that we are constantly working to improve the software.

The other reason is that we are actually "forced" to do this. The software industry has "decided" to implement rules that force us to update our system all the time (Microsoft and Apple release new versions of their operating system which force us to also keep the pace). This is very expensive and also very annoying for you and for us! But we have no choice, if we stopped doing this, you would start having compatibility issues with new operating systems and many other technical things we won't explain in detail here (because you would get bored reading entire pages of technical jargon.. but if you come for a cup of coffee at the RadarOpus headquarters we'll be happy to explain more!). On top of this, with Privacy regulation becoming a reality on the international arena it is necessary to keep you safe!

I ALSO OWN ANOTHER HOMEOPATHIC SOFTWARE. AM I SAFE WITH PRIVACY REGULATIONS?

You should check with your other Homeopathic Software provider. In fact you should check with ANY software you use that saves sensitive data (like names of your patients etc). In our view these implementations are absolutely necessary in order to help you being protected as a professional practitioner, and to comply with international privacy laws.

WILL RADAROPUS CONTINUE CHARGING FOR UPDATES?

We will only charge when it is necessary and you will never be forced to update. Last time we charged for an update it was for Radar in 2008…

DO I NEED THIS UPDATE REGARDLESS OF WHERE I LIVE?

If you are a professional you absolutely need this update. We have created it on purpose for professionals, because RadarOpus is a professional software for serious doctors and practitioners (though even if you are not a professional you will need to keep your personal data safe!). Patient privacy rules like GDPR and HIPAA are already active in EUROPE and USA and we have followed the guidelines in the software to help you comply. Even if you live outside of these areas, privacy regulations exist worldwide so the features we have implemented will help you to stay SAFE.

As far as we know, we are the only Homeopathic Software in the world to truly offer this option at present, and we sincerely hope that others will follow, in order to show the world that Homeopathy and its providers are serious about what they do.

WHAT IS GDPR AND HIPAA COMPLIANCE AND DO I NEED IT?

GDPR AND HIPAA are 2 guidelines on privacy that are currently being applied in Europe and USA. If you are a professional and record ANY TYPE of information from your patient (even a name, or the name of a dog if you are a VET) you need to follow these rules in order to correctly protect and keep your patient's data. If you do not comply there can be heavy fines. As a software company we have implemented security measures (like password protection and backup encryption) to help you comply.

You can also read more about GDPR and HIPAA by searching on the web.

DO I NEED GDPR AND HIPAA IF I DON'T LIVE IN EUROPE OR USA? WHY SHOULD I CARE?

Personal Privacy is a big issue that is being enforced legally aroud the world. Some territories have made this more "official" than others, but it is worldwide. So in short YES, this privacy protection modules in RadarOpus are EXTREMELY USEFUL for ANYBODY in the world.

Also, don't forget that privacy is connected with any person or entity from the specific territory. This means that if you are a doctor in Sri Lanka following up by Skype on a patient who lives in France you have to comply with GDPR (because your patient resides in France). Similar case if you live in Argentina but are over in USA for a congress, during the congress you see a USA patient.. you automatically need to comply with HIPAA privacy rules.

We have made all of this much easier for you by adding privacy modules that follow the GDPR and HIPAA guidelines.

AM I GDPR and/or HIPAA COMPLIANT IF I USE RADAROPUS 2.2?

The responsibility of compliance is strictly in the hands of the professional, however our privacy protection modules help you immensely! And as far as we know, we are the only Homeopathic Software in the world to have this.

WHAT HAPPENS IF I DECIDE NOT TO GET RADAROPUS 2.2?

If you have owned a RadarOpus for more than 12 months from the release of 2.2 and you decide not to purchase the 2.2 update **this is ok with us**!

It simply means that your RadarOpus will continue working normally with the operating systems that were available and compatible at the time of your purchase.

You will also no longer get free support and download of regular free provings and notes (like themes). You will have some privacy and security features (those already implemented with your RadarOpus version), but you will not have all the new advantages of 2.2 which include the GDPR and HIPAA module.

HOW MUCH IS TECH SUPPORT?

When you buy a new RadarOpus or a payable update, you automatically get FREE support for at least 12 months!

We pride ourselves in having probably the best support in the HOMEOPATHIC SOFTWARE INDUSTRY! With at least 5 staff to service you on a regular basis.

If None of the above applies, then support is offered at a charge. Charges may vary as support in most territories is offered by Zeus Soft (the company that produces your RadarOpus software), but in some cases it is offered by the local dealer.

Whilst local dealer support charges may vary (please check with your local dealer), Direct RadarOpus support is charged at €50/$60 per session (session means that we will only charge you once regardless of how long it will take to fix your problem. So whether it takes 5 minutes or 5 hours we will still only charge you the same amount..). If support cannot fix the problem they might not charge you for the service. You are **always welcome** to contact support as they will normally guide you to solve the problem yourself first, without any charge. **You will never be charged for contacting support..** we're nice human beings! You will always be notified BEFORE you have to be charged. Also consider we do not charge to make money but only to try and cover part of the ongoing cost, in order to be able to remain here and service you.

E.G. *You do not have "Peace of Mind" Cover or the latest update and have bought your RadarOpus 5 years ago. You have a problem and decide to contact support. Support will normally assess the issue, give you advice on how to solve the problem yourself if this is possible. If after this you insist in requiring support, only then they will give you the option of updating to the latest version of RadarOpus or paying for the support service.*